

TERMS & CONDITIONS AND LIABILITY WAIVER

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1. DEFINITIONS

"Platform" means the Chainsaw Courses eLearning platform operated by Overleaf Publishers Ltd. "Course" means the online chainsaw maintenance and cross-cutting training programme. "Student" means the individual learner. "Activation Code" means the unique access credential issued for a Course.

2. ACCESS AND LICENCE

The Student receives a single-user, non-transferable licence. The Activation Code is bonded to the first device on which it is redeemed. Sharing credentials, activation codes or protected access links is prohibited and may result in access being revoked.

The original Course purchase includes six months of access beginning on activation. The learner area shows the exact access-expiry date.

3. END OF COURSE ACCESS

Course access ends six months after activation. The Student's certificate record and completed training record remain available in accordance with the Platform's record-retention arrangements.

The original Course is a one-off Shopify purchase. It does not renew automatically. Near expiry, the Student may receive a separate optional Stripe continued-access subscription offer. The live recurring price and billing frequency are shown before payment.

The Student may ignore the offer or cancel before the first payment or any later renewal through learner access. Cancellation, payment failure or reminder-delivery failure never shortens the original paid six-month access. Refund and cancellation terms are set out in the Refund & Cancellation Policy.

4. DIGITAL CONTENT CANCELLATION RIGHTS

Consumers purchasing online generally have a statutory 14-day cancellation period. Where immediate digital access is requested during that period, the Student will be asked to expressly consent to immediate supply and acknowledge that the ordinary right to cancel the digital content contract will cease once supply begins. Statutory rights concerning faulty, misdescribed or non-conforming content remain unaffected.

5. INTELLECTUAL PROPERTY

All Course content, video, text, images, quizzes, tools and manuals are the intellectual property of Overleaf Publishers Ltd. The Student receives a limited, non-exclusive licence for personal study. Content may not be recorded, downloaded, reproduced, redistributed, transmitted or commercially exploited without express written consent.

6. LIABILITY WAIVER

IMPORTANT: Chainsaw operation and maintenance are inherently hazardous and can cause severe injury or death. The Course provides theoretical education only and does not replace practical hands-on training, suitable PPE, risk assessment or competent supervision.

Nothing in these Terms excludes or limits liability where doing so would be unlawful. The digital liability waiver completed at first access forms part of this agreement.

7. DATA AND PRIVACY

Personal data is processed under our Data Protection Policy and UK GDPR for Course delivery, account administration, training records and related legal obligations. Payment credentials are handled by the payment provider and are not exposed to staff through Business Operations.

8. GOVERNING LAW AND AMENDMENTS

These Terms are governed by the law of England and Wales. Nothing in this clause deprives a consumer of mandatory rights. We may update these Terms for legal, regulatory, security or service reasons and will provide notice of material changes where required.

These terms are a first-pass customer document and should be reviewed by an appropriately qualified legal adviser before publication.